

You Said, We Did

You Said – You'd like to be more involved in developing our services



We Did - We ran 4 client conferences throughout 2018 in various locations in South, West, Mid and North Wales which were open to all our clients. Over 100 people attended giving us extremely valuable feedback and suggestions that we will be implementing during 2019

You Said - You'd like support delivery to be more flexible especially for someone in work



We Did - We are now using a variety of communication methods to make sure we can keep in contact with you



You Said - You'd like more life skills sessions for young people

We Did - Our Young People's Projects now provide a variety of personal development activities



You Said - You would have liked to have known more about domestic abuse as a child

We Did - Our Spectrum project has delivered training on healthy relationships and domestic abuse awareness to 9723 young people from October to December 2018. Our Spectrum project have also produced a gender pack, which will be available in 2019

You Said - We should publicise our services better to other agencies



We Did - We have updated our website and will have specific pages for local interest. We are also planning to launch local specific social media interest groups.



You Said - There's no internet access in shared housing

We Did - We have a program to ensure all shared housing will have this facility in 2019